

**Chicago Housing Authority
Board of Commissioners Public Session
January 17, 2012
Fosco Park Fieldhouse – 1312 S. Racine**

	Name	Question/Comment	Response
1	Loretta Kidd	I am a landlord and we have an unfavorable tenant on the 2nd floor. We tried calling Section 8 and sent them a letter and it has still been going on since September. We need some help.	HCV has worked with the commenter to successfully resolve this issue.
2	Dennis Hood	This is my home. I was also a resident at Lathrop. I would like to say, I need contracts.	Vendors can register with CHA in BuySpeed and indicate if they are a small business or Section 3 business (which includes ROB). BuySpeed allows potential vendors to view open solicitations and download CHA bid opportunities. To stay updated with CHA's contract opportunities, please visit the following link: http://www.thecha.org/pages/open_solicitations/110.php .
3	Alisa Barnes	I have been a resident for 22 years and the neighborhood has come a long way. The services with Heartland are excellent and they have helped me get a job. My case manager has been great.	Thank you for your comment and we're happy to hear your FamilyWorks provider has been beneficial.
4	Clarice Williams	I work at Rush Hospital and I grew up in ABLA. This neighborhood is great and I would like to thank you all. My issue is, for Roosevelt Square, the management is disrespectful sometimes. In Roosevelt Square, there are unprofessional employees working at the front desk and I would like Roosevelt Square to have more consideration for their tenants.	CHA believes that customer service is the key to successful management and resident relations. Related Management is the property manager for Roosevelt Square and has committed to review their policies and provide additional customer service training for their staff to ensure a consistently professional and respectful environment for all residents.
5	Emma Arnold	I am a resident at ALBA and I want to say thanks to Commissioner Beverly. I also want to say thanks for the Safe Passage program.	Thank you for your comment.
6	Robert Smith	I grew up in ALBA and I work with some of the students with the CHA program in collaboration with CPS. I asked the Board of Education if I could come work in the area and this program is the only program in CPS, that allows kids to come back and receive their high school diploma and get their GED.	Thank you for your comment and for the work that you're doing.

7	Ida Brantley	I having been living in ABLA since the age of four. Commissioner Beverly is a hard-worker and is always there for the residents. She has a Christmas party for people in need.	Thank you for your comment.
8	Francine Washington	Ms. Beverly says the new CEO listens. On 57th street, Norfolk railroads is taking over. Residents need to relocate. I am asking CHA to speak with our residents and provide them with incentives if they have to move. They should be given compensation since the railroad company is doing it for the homeowners.	CHA is still in negotiations with Norfolk Southern. No decisions on incentives have been made.
9	Paul McKinley	The letter is concerning Section 3. You must adhere to all federal guidelines. What is happening with Section 3, CHA has made no intentions to adhere to guidelines. The Board voted on contracts that made no gains with putting CHA residents on these jobs. I can't make accusations, but I am here to inform you that in Chicago, we make sure you put our people to work.	<p>If a selected contractor is unable to meet the Section 3 hiring or contracting requirements, it must thoroughly document its inability to comply and must instead donate to CHA's Section 3 Fund, which provides other opportunities for CHA residents. Furthermore, CHA residents are no longer required to register for Section 3, instead, they should work with their FamilyWorks provider to complete a workforce survey and apply for opportunities as they become available.</p> <p>To learn more about CHA's Section 3 program, please visit this link: http://www.thecha.org/filebin/8_29_11_Section_3_BOC_August_2011.pdf</p>

10	Betty Thompson	I am a resident at Lake Parc Place. There are four projects there and not one has started. One is for security doors, then the computer lab, the maintenance for the lighting rooms and the lobby area. They are trying to do renovation, but the buildings are awful looking. When are the projects going to start and when will Section 3 participants be looked at for jobs at this site?	<p>i) At the January Board meeting Sanjiv Jain provided Ms. Thompson with the potential scope of work that will take place at Lake Parc Place, with a follow-up for confirming timelines, etc.</p> <p>ii) Sanjiv followed up with several telephone updates on the status of the 3 (not 4) projects ongoing and planned for at Lake Parc (a. Life Safety - ongoing; b. Computer Lab – planned; c. ADA Retrofit - planned).</p> <p>iii) Capital Construction staff visited Lake Parc on 1/30/12 and met with the PPM and residents to provide an update of the projects outlined in item 2 above.</p> <p>iv) The current status is as follows: The Life Safety Improvements to include the View light panels in the doors were completed on 1/27/12 for both buildings. The computer lab at the 3983 building is scheduled to begin by March 2012 with completion by June 2012. The ADA conversion of 56 dwelling units is scheduled for April Board approval with construction to begin May 2012 and completed by May 2013.</p> <p>v) Concerning the Life Safety project, this project was for multiple developments and therefore Section 3 hires may have been chosen from other locations. For the computer lab project, they will hire one construction clerk and one laborer, although this contract has not yet been fully executed. For the ADA Retrofit (Envelope improvements, with mechanical & plumbing upgrades at Lake Parc Place Apartments) this contract has not been awarded and therefore no Section 3 hiring plan has been established.</p>
11	Ms. Gaines	I want to talk about leadership. Commissioner Beverly is loyal and if she can help you, she will. We all love you commissioner.	Thank you for your comment.
12	Mike Watson	I would like to concur with Ms. Gaines, Ms. Beverly is special. I work for an alcohol and substance abuse organization and we have an abundance of resources. CPD is doing the best job they can but I want to remind people that they can't do it by themselves. That's where we help, we do assessments and workshops.	Thank you for your comment and for the work that you're doing.
13	Denise Bolden	I was raised in ABLA, my mom is about to be 90 and we have been here since 1956. Ms. Beverly was a friend and neighbor and she is a blessing. I also really like my case manager.	Thank you for your comment.
14	Bettye Hubbard	I have been a resident at ABLA for a long time. Ms. Beverly has been an inspiring woman for me.	Thank you for your comment.

